

# PRALNIA SAMOBSŁUGOWA WE WROCŁAWIU

ul. Zakładowa 9A

## Regulations

Before using the laundry service, please read the following general terms and conditions of service that are part of your laundry contract.

There is a strict prohibition of animals, the smoking of tobacco products (including electronic products) and the consumption of alcoholic products.

The clients of self-service laundry perform the service on their own responsibility. They decide about detergent usage, temperature and program selection in washing machines and dryers, the payment system etc.

Speed Queen laundry service is not responsible for damages caused by faulty maintenance information provided by the manufacturer on the product. We are also not responsible for peeling of the material from the stiffening layer, e.g. interlining, shoulder pads, damage to the sliders and buttons, and for damage caused by hidden defects and inadequate quality of materials from which laundry items are made.

Laundrette is not liable for damage to clothing that could not have been predicted, caused by insufficient coloring, printed inscriptions, material coiling, impregnation and other hidden defects.

Speed Queen laundry service does not guarantee complete removal of stains, nor is it responsible for discoloration of fabrics revealed during the wash and caused during use by the customer.

Customer may use additional means such as stain removers and bleaches.

It is forbidden to wash animal garments and animal beds, mops, shoes and objects with sharp metal parts, such as rucksacks.

For justified reasons, staff at the laundry service have the right to refuse service.

Speed Queen laundry service is not responsible for loss or destruction of washed and dried items caused by the fault of customer, who did not ensure the time of washing or drying, improperly selected temperature and wrongly chosen the program.

When choosing a program and pressing START button, remember, that it is not possible to change the washing program.

It is permissible that if client has not removed the items from the device after the service, the new client can remove the items of the previous client to load and start the device.

The baskets in the laundry service can only be used inside the laundry service. They cannot be carried outside.

The service fee is charged in advance through the electronic payment system. The fee is determined by the price list.

Payments for the service can be made in PLN using a card or cash.

A receipt or invoice confirms payment for services.

The laundry service is not responsible for items left in the premises.

After 30 days, the items left are decommissioned or donated to charity.

The client automatically agrees to video surveillance used in the premises.

The client confirms the terms by using Speed Queen laundry service.